

# GDPR Compliance Statement

Noteless is committed to ensuring the privacy and security of all personal data we process. As a SaaS provider offering a browser-based platform with an ambient AI assistant for doctors, we adhere to the principles and requirements of the General Data Protection Regulation (GDPR).

## Our Approach to Data Protection

### *Purpose and Limitation:*

We process personal data solely to transcribe conversations between doctors and patients and to assist the doctor in generating clinical documents. No additional processing or use of data occurs beyond this scope.

### *Data Storage and Retention:*

We do not store personal data for more than 24 hours. All data processing is conducted in real-time and temporarily retained only as required to fulfil our service.

### *Access Control:*

Under the requirements of the GDPR Noteless ensures to limit access of personal data to authorized employees only. Outside of Noteless only the doctor associated with the account can access the transcripts and clinical notes.

## Security Measures

We protect personal data by leveraging the advanced security features provided by our cloud service provider, including:

- Encryption for all data in transit and at rest.

- Secure and compliant cloud infrastructure for processing.

## No Data Training or Profiling

We do not use customer data for training our AI models, profiling, or any secondary purposes. All data processing is confined to the functionality of our platform.

## **Your Rights**

We respect the rights of data subjects under GDPR, including:

- The right to access personal data.
- The right to rectification.
- The right to restrict processing.
- The right to data portability.
- The right to object to processing.
- The right to be forgotten

Doctors and patients can contact us at [post@noteless.no](mailto:post@noteless.no) to exercise their rights or for any data protection concerns.

## **Compliance and Transparency**

Our data processing agreements, policies, and practices align with GDPR requirements. If you have any questions about our GDPR compliance, please contact our Chief Information Security Officer (CISO) at [oystein.nygaard@noteless.no](mailto:oystein.nygaard@noteless.no)

Noteless is dedicated to maintaining the highest standards of data privacy and security to safeguard the trust of our users and their patients.